7:30 Registration and breakfast

8:00 – 8:30 Keynote Address – Francisco D’Souza – CEO, Cognizant

8:30 – 8:45 Overview of Research on Conference Themes:
- Rafiq Dossani – Senior Research Scholar, Shorenstein APARC, Stanford Univ.
- Martin Kenney – Professor, Dept. of Human and Community Development, Univ. of California, Davis

8:45 – 10:15 Services and the Algorithmic Revolution:
- John Zysman – Professor, Political Science, UC Berkeley
- Ayan Mukerji – Senior Vice President, Product Engineering Solutions, Wipro Technologies
- Kamal Bhadada – Senior Vice President, Tata Consultancy Services
- Romit Dey – Associate Vice President & Head-Industry Solutions, High & Manufacturing, Infosys
- Paul Maglio – Senior Manager, Service Systems Research, IBM
- Moderator: Rusty Weston – Editor-in-Chief, Global Services magazine

10:15 – 10:30 Break

10:30 – 11:15 In-house Offshoring:
- Amit Seth – Senior Director, Strategic Data Solutions, Yahoo!, Inc.
- Raj Shah – Director of Engineering, Google
- Rajendra Kumar Khare – Chairman, India Semiconductor Association
- Sri Jagannathan – Managing Director, India Development Center, Symantec Corporation
- Moderator: M.R. Rangaswami – Co-founder, Sand Hill Group LLC

11:15 – 13:00 Lunch Program
- Bobby Mitra – Chief Executive Officer, Texas Instruments, India

13:00 – 15:00 Offshored Outsourcing:
- Mamie Jones – Senior Vice President, Global Sourcing, Sabre Travelocity
- Sainath Radhakrishnan – Head, Financial Institutions Trade Outsourcing Solutions, ABN AMRO
- Azita Gandjei – Manager, Global Marketing, Primavera Systems
- Rosalie R. Montenegro – President, ePLDT Ventus, Inc.
- Beni Lopez – CEO, Softtek Near Shore Services
- Aditya Watal – Principal, HCL
- John Cestar – CEO, Freeborders
- Moderator: Manuel Serapio – Director of MS in International Business, University of Colorado at Denver

15:00 – 15:15 Break

15:15 – 16:00 Facilitators:
- Anu Parthasarathy – CEO, Global Executive Talent
- Kalpana Ramakrishnan – Partner, KPMG
- Moderator: Rob Theis – Partner, Doll Capital Management

16:00 – 16:15 Break

16:15 – 17:15 Offshoring by Startups:
- Ashish Dixit – Vice President, Hardware Engineering, Tensilica
- Peter Schlampp – General Manager, Offshore Development Centers, IronPort
- Alok Aggarwal – CEO, Evaluate serve
- Moderator: Henry Rowen – Co-director, Stanford Project on Regions of Innovation and Entrepreneurship

17:15 – 18:00 Concluding remarks by Rafiq Dossani and Martin Kenney

18:00 Conference Concludes